

Why did you FORCE Verizon to deliberately make it's telephone service WORSE - by requiring 11 digits to be dialed? This is terrible. How is it pro-consumer? It may be, in some stupid way, pro-competition but it is not pro-consumer. (stupid because the alternative telephone companies don't really have to reserve all those numbers and because there could be a differential rate for different area codes - let the market sort it out)

It's hard to avoid the conclusion that only a bureaucratic mind could think this a satisfactory solution to an unequal competition problem. The other companies don't save anyone money unless maybe a person makes many calls since they want to bundle in everything including usually long distance (or you don't get a check)

I think if you have done this and do not reverse, Speed dialing at no extra charge (or an extremely minimal \$1.00 or so - included free with Lifeline) should be mandatory.